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Windsor Teak Imports™ Corporation

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Windsor Teak Imports™ Corporation

Quality That Lasts A Lifetime

WHAT YOU SHOULD KNOW ABOUT TEAK (TECTONA-GRANDIS)

Teak is a very hard, closely grained wood that is high in natural oils. These three properties combined together, is what creates this wood's legendary endurance, truly making **teak** the "King" of woods, best suited for outdoor use that is extremely resistant to water and humidity.

There are several factors to consider when buying **teak** furniture.

1) Make sure that the **teak** furniture you are buying is made from Grade A premium **Teak** and not from inferior "**teak** like" woods such as Shorea, Eucalyptus, Cedar, Jarrah, etc. Also, there are three (3) grades of **teak** that are commonly used when making furniture. They are grade "A", "B", and "C". "Grade A **teak**" is by far the most superior in quality and here's why:

For **teak** to become "Grade A", the **teak** tree has to grow for at least 45 to 50 years to fully mature before it is harvested. This length of time gives the tree time to produce a very heavy oil concentration, allowing the oil to spread to all parts of the wood, bonding the wood and making sure that nothing penetrates the wood.

"B" and "C" grades of **teak** are harvested just after 10 to 20 years. This results in a lack of oil in the tree, which will give the timber a much shorter lifetime since water will be able to penetrate into the wood.

Another important feature of Grade "A" **teak** furniture, is the fact that nothing but the "heart" of the tree is used. But that's not so with Grade "B" and "C" **teak** furniture and the presence of knots, often covered by heavy oiling, will be noticeable.

2) Indonesian **Teak** is the most eco-friendly **teak** furniture in the world. Why? In Indonesia, there are **teak** plantations strictly managed by the government to harvest this wood for the sole purpose of manufacturing, which is reforested and government regulated. If you're familiar with the Rain Forest Alliance and Friends of the Earth, you will be interested to know that the only **teak** product they certify is Indonesian **Teak** Furniture.

3) Quality craftsmanship is another mainstay of all **Windsor Teak Imports teak** furniture. We offer machine-made mortise and tendon joints that provides maximum dependability along with solid brass or stainless steel fitting. And all of our wood is solid pieces of heavy weight **teak** for these compositions. Some retailers will offer a lighter construction of **teak** at a reduced cost, but this type of construction does not offer the longevity and reliability of heavier constructions.

4) Finally, the **teak** must be Kiln-Dried before construction to an optima moisture content of 8% to 10%. Not air dried and not sun dried, but Kiln-Dried. This allows the furniture to dry to the core and reduces cracking, splitting and warping for decades.

5 YEAR WARRANTY

Windsor Teak Imports warrants to the original purchaser, that our **teak** furniture is free of defects in material and workmanship for a period of 5 years. If you find a defect in material or workmanship, we will, at our option, repair or replace the defective part for you. A picture of the product defect, either mailed or emailed to us, along with proof of purchase, will be required. We reserve the right to inspect the picture and furniture entirely, to determine if it is covered under our stated warranty. This warranty does not cover defects or damage caused by, but not limited to, improper assembly, alterations after purchase, misuse, negligence. Also not covered under warranty is normal wear and tear, which includes weathering or damage that was a direct affect of weather related conditions.

Cushions have a 1 year warranty.

COMMERCIAL WARRANTY

All **Windsor Teak Imports** furniture warranties are limited to 1 year of commercial use.

30 DAY MONEY-BACK GUARANTEE

You must be satisfied! Order any piece of our **teak** furniture in complete confidence and live with it for 30 days in your home. If for any reason you are not 100% satisfied, return it in its original shipping carton for a prompt and full refund of purchase price. No questions asked! No excuses given! You will be the one and only judge.

Cushions are all made to order and a 15% fee will be charged on order cancellations or returns.

100% SAFE DELIVERY GUARANTEE

We fully guarantee the safe arrival of your **teak** furniture to your home free of any shipping damages whatsoever. If by chance your **teak** furniture is damaged during shipment, all you have to do is call us immediately (toll free) upon inspection and we will take care of all the necessary arrangements with the freight company to pick up the damaged product in its original shipping carton. We'll then have a replacement shipped to you freight prepaid so you won't be unduly charged any additional shipping charges. Your total and complete satisfaction is our only goal!

LOWEST PRICE GUARANTEE

At **Windsor Teak Imports**, we're committed to offering you the highest quality products at the lowest possible prices. Because of this commitment, we guarantee that you won't see any of our furniture that we offer advertised elsewhere for less. If you do, just send us the advertisement within 30 days of receiving your furniture. We'll refund or credit the difference to you.

C.O.D. ORDERS ACCEPTED

We accept C.O.D. orders with 50% deposit (Balance certified check or money order).

REFERENCES:

PNC Bank
410-213-2551

Ocean City, Maryland
Chamber of Commerce
410-213-0144

TEAK CARE & CHARACTERISTICS

Teak is a natural product, and can be left outside in the elements year round. **Teak** will mellow to a graceful silver patina, which is stunning, if left in the sun. If you decide that the silvery color is not for you, you can bring **teak** back to its natural color by using a **teak** cleaner. You can also oil your furniture with "**teak** oil" from time to time, depending on the weather and your preference.

Also, since **teak** is a natural product, the wood breathes and reacts to variations in the moisture content of the air. The timber may expand or contract and surface cracks may appear. This is quite normal but rarely do they affect the strength or performance of the item since manufacturing tolerances have compensated for this movement.

We do recommend cleaning **teak** furniture from time to time with a good wood cleaner or simply hot, soapy water.



Ken Glass inspecting a
Teak Factory in Indonesia



Where the **Teak** is "Kiln-Dried"